## **Quality Assurance Specialist/Manager**

Are you currently a **Quality Assurance Specialist/Manager** using an ISO 9001:2015 quality system? Are you looking for a challenge to take a company with solid quality systems and exceptional technology to the next level? If so, this might be the right opportunity for you!

We are seeking a strategic, dynamic, and forward-thinking **Quality Assurance Specialist/Manager** looking to join the team. **Five Star Race Car Bodies** (located in Twin Lakes, WI) is a privately held, fast growing expert in manufacturing high-performance composite, polycarbonate and plastic components for a variety of applications in the automotive industry. Throughout its' history, Five Star, has been known for safety, quality, growth, and continuous improvement. Standing by these core values has enabled us to succeed as a supplier of world-class products to the after-market automotive market. We are dedicated to ensuring the expectations of our first-rate customers are consistently exceeded.

### **Position Description:**

The successful candidate for this hands-on position will have a fundamental understanding of modern quality philosophies, principles, systems, tools, standards, customer satisfaction and improvement methods. The desired candidate will be able to develop and implement quality programs, including tracking, analyzing, reporting and problem solving.

## Chief Duties and/or Responsibilities:

- Design, implement and improve upon long-term progressive Quality strategies and objectives that support the company's vision, mission, values and long-term objectives.
- Manage and ensure compliance of all aspects of the Quality System Department to include internal Quality System, auditing, customer requirements and ISO procedures.
- Manage regular internal and external audit procedures to ensure effectiveness and appropriate implementation.
- Identify, develop, implement, train and administer appropriate policies, procedures, and workflow in accordance with industry standards and company strategies.
- Ensure the review and resolution of non-conformance or non-compliance to standards and/or regulations as required.
- Directs and exercises authority for planning, organization, control, integration and completion of projects.
- Develop, execute and analyze quality-reporting measures. KPI reporting to ensure achievement of overall company goals.
- Ensure maintenance of all quality records and documentation in accordance with all Quality Standards and specific customer requirements.
- Supervises and manages the work of document control and system team members, including auditing team.

# **Quality Assurance Specialist/Manager, cont**

#### **Preferred Qualifications:**

- Bachelor of Science in Mechanical Engineering, Process/Quality Management, Physical Science or similar field.
- Minimum of 3 years in a manufacturing environment preferred.
- Preferred experience working with OEM companies.
- Problem solving and root cause analysis tools: Six Sigma, FMEAs, Control Plans
- Strong background with Quality Management Systems specifically ISO 9001:2015.
- Must have a solid understanding of continuous improvement methods, problem-solving techniques, audit principles, and change management processes.
- Strong oral and written communications skills, with ability to communicate to personnel at all levels of the organization.
- Strong project management skills; excellent organizational skills and flexibility for multi-task situations; good problem solving skills.
- Ability to motivate team efforts to accomplish goals.
- Must be proficient in MSWord, Excel, and PowerPoint. Some Access experience preferred.

**Five Star** features a clean and state-of-the-art facility. You offer us your determination and work-ethic; we offer you very competitive pay and top-notch benefits including:

- Complete insurance coverage medical, dental and vision for employees and dependents.
- Health Savings Account.
- · Company provided Life Insurance.
- Supplemental Life Insurance for employees and dependents.
- Short and Long-Term Disability Insurance.
- 401(k) with generous company match.
- · Paid holidays and vacation.
- · Fitness Center discounts.
- · Tuition reimbursement.

## **HOW TO APPLY**

If interested and qualified, we are accepting applications at:

36728 89th St, Twin Lakes, WI 53181, Mon – Fri 8am – 5pm.

or submit a cover letter and resume to

hr@fivestarbodies.com.

